

## FAQ – How do I create an alert based on a date field?

If you wish to create an alert based on a date field, you can do this by creating a 'rolling' date statistic and then linking an alert to this. For example, you might want to create an alert if a Staff member's DBS expiry date falls within the next 3 months, or if a Participant's appointment date falls within the next 7 days.

There are two stages to follow to create an alert of this type:

## Stage 1 – Create a rolling statistic based on a date field

- Hover over *Intelligence* and select *Statistics*
- Click on the + icon to add a new statistic



- Select the type of statistic that you wish to create by clicking on the eye icon to the right of the relevant section. For example, if you wish to create a statistic based on a 'Staff' date field, you would select the icon next to 'Staff'
- Click Next
- Click on the + icon to add a statistic filter
- Under *Type,* choose the area of the system that the field exists in. Under *Field,* choose the name of the field that you wish to base the alert on (e.g. 'DBS Expiry Date'). Under *Operator,* choose 'is rolling'



Filter		^
Туре 米	Staff	\$
Field *	Field: DBS Expiry Date	¢
Operator 🌟	is rolling	* *

Under Value, choose either Today (for alerts based on dates that fall on today's date), Previous (for dates that fall in a past period) or Next (for dates that fall in a future period). For example, if you wish to be alerted when a date field falls within the next 3 months, you would choose 'Next – 3 months'

Value 🜟	<ul> <li>Today</li> <li>Previous</li> <li>Next</li> </ul>	
	3 months	\$



- Click Save
- Click on *Details* from the tabs on the left and then click on the *pencil* icon on the right-hand side



• Enter a useful name for the statistic (e.g. "DBS Expiry Date falls in the next 3 months") and then click Save

## Stage 2 – Create an alert based on the statistic

- Hover over *My Account* and select *Alerts*\*
- Click on the + icon to add a new alert
- Enter a useful name for the alert (e.g. "DBS Expiry Date falls in the next 3 months")
- Under *Notification Method* choose either Views Notification (to receive an in-system alert) and/or Email Notification (to receive an email alert)
- Under *Frequency* choose how frequently you wish the system to check if the statistic has been triggered
- Under *Method* choose Statistic and then click Add
- Under Statistic choose the saved statistic created in Stage 1 and then click Save

You will now receive an alert whenever this statistic is triggered.

<sup>\*</sup> If **Alerts** does not appear in this list, your account Administrator needs to enable this tool by selecting '*My Account – Administration – Alerts – Enabled – SUBMIT*'